

Services Brochure

Assembling safety
and quality in all toys
and hardgoods

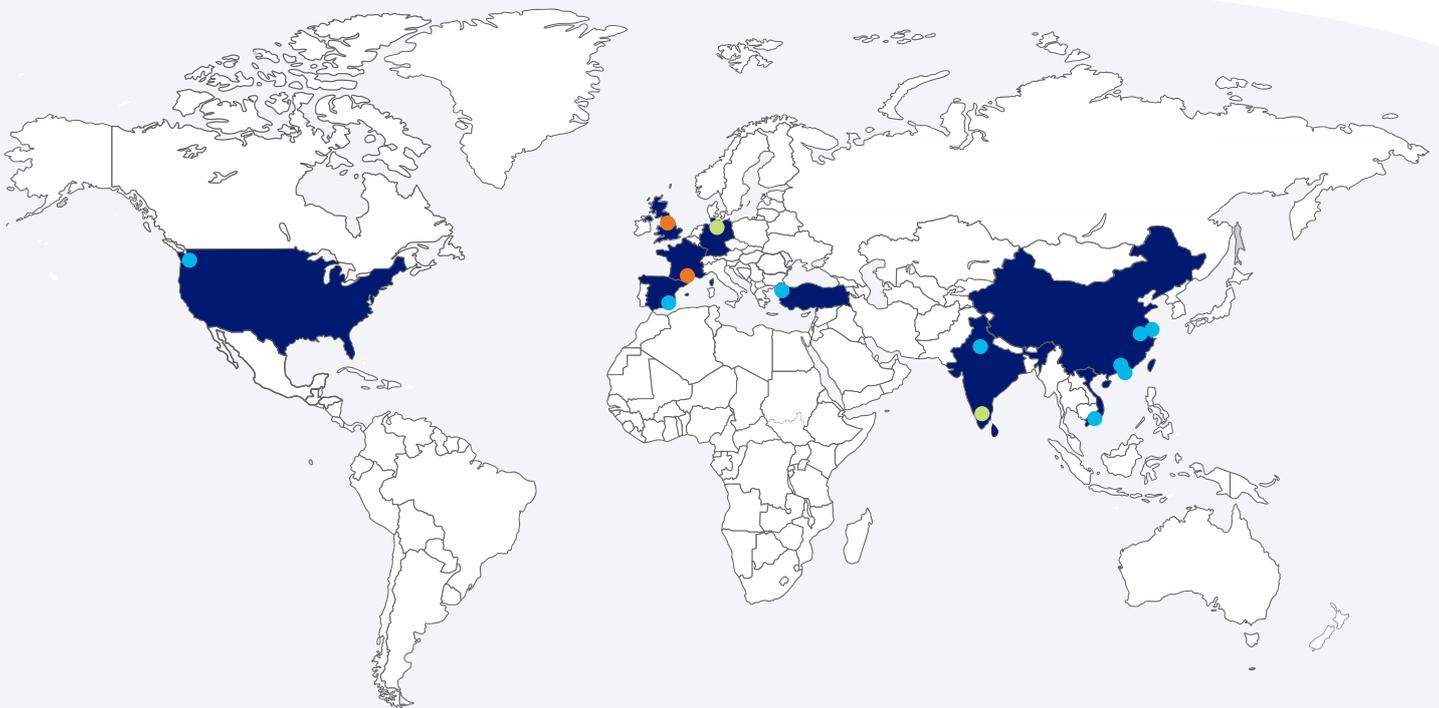


End-to-end solutions for the toys and hardgoods industry

The safety and quality of your products is crucial in determining how happy your consumers will be with their purchases and your brands. This is particularly critical for toys as the little users are very vulnerable, and are much regulated in all key consumer markets.

Eurofins Toys and Hardlines is the trusted partner for every practitioner in the toy, childcare and hardgoods industry looking for quality assurance in their products and supply chains.

Global Services, Local Focus



- Laboratory
- Technical Competence Centre
- Sales Office

AMERICAS

- USA | Seattle

EUROPE

- France | Aix-en-Provence
- Germany | Hamburg
- Spain | Alicante
- Turkey | Istanbul
- UK | Manchester

ASIA

- China | Hangzhou
- China | Hong Kong
- China | Shanghai
- China | Shenzhen
- India | Gurugram
- India | Tirupur
- Vietnam | Ho Chi Minh



Why work with Eurofins Toys & Hardlines?



Our laboratories possess international accreditations. Laboratories' technical experts also actively participate in international/ local standardisation bodies and committees, as well as industry associations.



Certification for toys is crucial for selling to European markets. Two of our laboratories have obtained Notified Body accreditation - Eurofins ATS in France is NB 2817 for EU 2009/48/EC Safety of Toys, while Eurofins CPT lab is UK Approved Body 6952. Toys brands and manufacturers can rely on their expertise in fulfilling EU and UK toys regulatory requirements.



The testing network spans across Asia, Europe and U.S.. We have both the buying side and manufacturing side covered, providing maximum convenience and speed-to-market support to our customers.



Driven by a strong technical global team, the teams at different laboratories are well aligned to deliver programmes smoothly and efficiently. The sales teams also possess the innovative mindsets and enthusiasm required to assist customers in maximising their supply chain value.



Testing services

Chemical testing

Chemical hazards in toy and childcare products are one of the major concerns of regulators and market surveillance authorities due to the danger these represent to children and the environment. Our laboratories are able to handle testing requirements from key regulations, such as the EU Toy Safety Directive 2009/48/EC, ASTM F963 for the safety of toys, CPSIA, ISO 8124-3 for migration of certain elements and China GB.

Mechanical/ physical testing

The presence of cords, generation or presence of small parts, sharp points or sharp edges, or poor performance of the toys during use have to be assessed properly to prevent risks to children. Our mechanical and physical tests of toys and their parts help buyers and suppliers to determine if the products are in compliance with the different toy regulations and standards worldwide.

Flammability

Risk of fire in toys or childcare items and their materials is one of the hazards that need to be evaluated. This is to reduce any inherent hazard due to the presence of a prohibited material or to the flammability of certain toys when these are close to ignition sources. Costumes and disguise accessories are of particular high concern as fire hazards.

Electrical & electronics safety testing

A simple LED, a charger, or a compartment for batteries that can be easily opened may be a potential source of accidents for children when playing with a toy. Working with our teams in Eurofins Electrical & Electronics, we can assess electrical and electronic toys for standards such as IEC 62115, ANSI/UL 696 and Battery Directive 2006/66/EC.



Certification services

Toys being sold in several key markets require certification. In Europe, CE Marking is required for the European Union and UKCA (UK Conformity Assessed) is needed for Great Britain (England, Wales and Scotland). Our laboratory in France is NB 2817 for EU 2009/48/EC Safety of Toys, while the one in Manchester is UK Approved Body 6952.

Similarly in China, China Compulsory Certification (CCC) is a mandatory requirement for toys being sold in the market. We can deliver CCC services for plastic and metal toys. Customers can count on our expertise in marking conformance.





Inspection services

We offer an array of toy inspection services while providing flexible customisation to meet your specific requirements and your quality control policy.

- Raw materials inspection
- During production inspection / Inline inspection
- Final random inspection / Pre-shipment inspection
- Loading supervision
- Warehouse inspections
- Other related services such as sample picking

Factory audit services

It has become more crucial for companies to be transparent and take social compliance, environmental impact, corporate governance and other parameters in their supply chains into account. Customers can leverage our factory audit services to enhance visibility and gain public trust.

- Social compliance audit
- Chemical management audit
- Technical audit
- Security audit

Sustainability services

Vegan Verification

Vegan Verification is an innovative programme from Eurofins | Chem-MAP® which risk-assesses the materials and components used in your toy and hardgoods products, as well as providing testing of chemicals and materials, to establish whether any animal or by-products have been used.

The Vegan Verification has been registered with The Vegan Society's Vegan Trademark, and will be awarded to those companies who successfully meet verification criteria for all product components.



Supply Chain Mapping

Supply chain mapping for your toy, childcare or hardline products is a valuable exercise that provides in-depth information to help your organisation fully understand the traceability of materials used. The clarity gained places your retail or manufacturing business in a position of strength when developing policy, communicating to your customers or when reporting performance.





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